

System Map



Onondaga County
City of Syracuse



Get in the Know with Centro!

Centro's real-time bus tracking tools use GPS technology to pinpoint the exact location of your bus and when it will arrive at your stop. Real-time bus tracking is a feature of Centro's suite of Transit Tools designed to make riding the bus easier and more accessible for everyone. Learn more at bit.ly/FindMyCentroBus.

The GoCentroBus app provides access to



Track By Text Get next scheduled bus



Use **Bus Tracker** to see estimated arrival times for your bus stop or check the map to view exactly where your bus





is right now.

Did you know that every bus stop in Centro's system has a unique Stop ID number? Once you know it, you can use it to get next bus arrival times for the next 45 minutes at your stop location on Bus Tracker, the GoCentroBus app, or Track by Text. Find it now at bit.ly/FindMyStopID.

Connect with us online!



#GoCentroBus www.centro.org | (315) 442-3400 200 Cortland Ave, PO Box 820, Syracuse, NY 13205-0820

Welcome Aboard

The Central New York Regional Transportation Authority (Centro) provides safe, convenient, and reliable public transportation services throughout Central New York. Centro connects residential areas with the region's most significant employment districts, shopping centers, educational and medical facilities, and entertainment venues throughout Onondaga, Oswego, Cayuga, and Oneida counties.

Schedules & Holidays

Bus schedules are available at select locations throughout Onondaga County, including the Centro Transit Hub and on our website at: www.centro.org.

Customers may also contact Centro's Call Center at: (315) 442-3400

to obtain arrival and departure information.

Centro Syracuse buses operate on the Sunday/ Holiday schedule on the following holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving, and Christmas. Centro's inter-city services to Auburn and Oswego will not operate on these holidays. Check individual schedules for specific service information.

Centro Transit Hub

Located in the heart of Downtown Syracuse, the Centro Transit Hub serves as the main transfer location for Centro's Syracuse bus system, as well as a connection point to Centro's Auburn and Oswego bus services. Many routes continue through Downtown, providing cross-town suburb-to-suburb service without the need to transfer. In some cases, however, customers must transfer from one bus route to another to complete a 1-way trip.

Transferring

Customers may transfer from one route to another route to complete a continuous 1-way trip. Upon boarding the first bus, pay the required fare and

ask the driver for a Transfer. When boarding the next bus, insert the Transfer into the farebox as fare payment. Please be aware that Transfers are issued with an expiration time, so board the first available bus at a valid transfer location. Transfers may not be used for return trips on the same line, and cannot be used towards additional zone costs on a trip.

Using Bus Bike Racks



Alert the bus driver to your intentions before loading your bike.



Lift bike into rack with front tire facing the



handle and pull rack

Pull support arm out up, and over front tire. Your bike is now secured

Accessibility

All Centro buses are accessible for Persons with disabilities. Please advise the driver upon boarding of any special accommodations required.



Fares & Passes

Upon boarding, deposit required fare into the farebox. Customers may pay their fare using cash, coins, or any valid Centro Ride Pass (Ride Passes are non-refundable and non-transferable). Bus operators do not handle money or make change; however, the farebox will issue a Change Card if an amount greater than the required fare is inserted. Fares vary based on eligibility and zones of travel. Please consult individual schedules for details.

Customers using Centro Ride Passes must maintain possession of their Pass for the duration of their ride.

Ride Pass Outlets

Centro Ride Passes are a great way to save money and speed up the boarding process. Offering a variety to choose from - find the one that's right for you. To learn more, visit Centro's Online Store at: www.centro.org/online



Centro Transit Hub 599 S. Salina St, Syracuse, NY 13202

and at participating: **TOPS Friendly Markets** Regina Check Cashing

Reduced Fare / ID Cards

Reduced fare is available for seniors (65+), Persons with disabilities, and children (ages 6-9). Seniors and Persons with disabilities must show the bus operator a Reduced Fare Centro ID card, or a combination Photo ID and Medicare card upon boarding. Reduced Fare ID cards may be purchased for \$2.00 at the Centro Transit Hub.

Seniors must provide a Photo ID and proof of age, while Persons with disabilities must provide a Photo ID and an official document verifying their disability.



Interpretation Service

available to limited and non-English speaking customers. This service is available by contacting Centro's Call Center at: (315) 442-3400, Monday thru Friday (6:30am - 6:00pm), and Saturday (8:00am - 6:00pm).

Travel Training

New to Centro? Travel Training is available to anyone interested in learning how to use the Centro transit system. Travel Training offers personalized, one-on-one or group travel training instruction. Taking each trainee's unique needs and abilities into account, the Travel Trainer will teach participants how to safely and independently use the Centro system.

To learn more about Centro's Travel Training or to schedule an appointment with a Travel Trainer call (315) 410-7116 or send an email to: vsonne@centro.org.



